

<u>ANNOUNCEMENT</u>

TO ALL OUR VALUED CONSIGNEES:

SUBJECT: SMARTLINK Online System for Empty Pre-advice

EFFECTIVITY: SEPTEMBER 1, 2025

MESSAGE : Details and application of SMARTLINK Online System will

be as follows:

PLEASE DISREGARD ALL PRIOR NOTICES prior to this one.

In line with our commitment to embracing modern and digital technologies, EGP is pleased to introduce SMARTLINK, our new online system designed to streamline and enhance the handling of preadvice concerns for your EMPTY containers.

Towards Global Online digitalization, effective September 1,2025, EVERGREEN will adapt new SMARTLINK Online System to cater all entries for Empty Pre-advice.

This transition will allow you to become more familiar with the new system and ensure a smoother and more efficient experience moving forward AND protect you from huge claims arising from residue in the container(s) which are returned from your premises to the Cebu International Port, Diadem and Cebu South, should these containers be shipped to other ports.

To help you better understand this new process, we've attached a PDF guide for your reference.

We highly encourage you to register on the SMARTLINK system as soon as possible.

All of EVERGREEN's Consignees are required to sign up to SMARTLINK Online System by using below link:

https://brightpointtechnologies.com.ph/csp/smartlink-cebu/web/login.csp

Attached SMARTLINK Client Sign UP guide.

Some important reminders please to ensure smooth running by September 1,2025.

- 1. A dry run was started July 16, 2025, extended to August 31,2025 as requested by a majority of clients, is ongoing to ensure that you will not have any problems and issues when actual implementation is commences on September 1,2025. Cebu International Port, Cebu South and Diadem will only accept empties for which pre-advice have been approved by Smartlink.
- 2. We encourage clients to please sign up as soon as possible and start using SMARTLINK Online System. Empties will not longer be accepted by Cebu International Port, Diadem and Cebu South.
- 3. By providing all entries/data (empty pre-advice) on SMARTLINK Online System, you confirm that all the information is accurate and verified. Always double-check the details to avoid any issues and/or penalties.
- 4. Only pre-advice through Smartlink is acceptable.

We reiterate that this is the responsibility of the consignee or notify party with whom has a contract bound by our Bill of Lading(s).

If you, your staff or your association wish to undertake one, Smartlink' team is ready, willing and able to arrange for online orientations on its system.

For easy reference and familiarization please find Smartlinks contact details:

Mobile Nos.:

Smart: 09202006086 Alvin

Globe: 09276229693 Mecca

09276229694 Alvin

For sign up and account registration kindly click below link:

https://brightpointtechnologies.com.ph/csp/smartlink-cebu/web/signup.csp

Cebu

smartlink.cebu@brightpoint.com.ph / smartlink.cebu02@brightpoint.com.ph

Mobile: Smart: 0920 200 6086 / Globe: 0927 622 9693 / 0927 622 9694

SMARTLINK ONLINE SYSTEM TECHNICAL SIDE

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EGP Contact nos. are as follows please (for Viber as well):

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Thank you very much for your kind understanding and cooperation.

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